

Quality Policy Statement

Nuns Street Plating is fully committed to the provision of High Quality Metal Finishes and Electroplating Services which are fit for their intended purpose and which fully conform to Statutory/Regulatory requirements, and our Customers requirements and in doing so achieving Customer Satisfaction.

To achieve this objective, the Company operates a formal Quality System to ISO9001:2015

Adherence to this policy involves all of the Company's activities, personnel and infrastructure.

As such all employees are responsible for the quality of their own work and are committed participate in the operation of the Quality System.

The Company will ensure that this policy is understood, implemented and maintained at all levels in the organization by the issuing of the appropriate procedures, works instructions and information to enable them to achieve this objective.

The Quality Manager has the authority for drawing up and application of the Quality Assurance Program and has the organizational freedom to detect and resolve Quality problems.

The Quality Manager is directly responsible to the Proprietors who are the final arbitrator on Quality Matters.

The Proprietors are actively involved in Quality Assurance and provides the resources and commitment to Quality Assurance throughout the Company.

The Company's Future Objectives, Continuous Improvement program and Customer Perceptions are set, measured, monitored and analyzed, through the Operation of the Management Review program.

Approved by:

Jean Ditheridge. Managing Director.

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